

**COUNTY COMMISSIONERS OF KENT COUNTY, MD  
DEPARTMENT OF PARKS AND RECREATION**

Dear Participant and/or Parent(s),

In an effort to better serve you and to continually improve our programs, we rely on feedback from participants and/or parents to help us evaluate our programs and services. Please take a moment to complete the program evaluation form below. If you have more than one child who attends different programs, please complete a separate evaluation for each program.

Thank you in advance for your feedback.

Sincerely,  
*Kent County Parks and Recreation Staff*

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## **PROGRAM EVALUATION**

We appreciate your participation in a Kent County Parks and Recreation sponsored program. Completion of the form below will allow us to improve our program offerings and services.

Please return the form in a sealed envelope to the Kent County Community Center at 11041 Worton Road, Worton, MD, or to a staff person at your program(s). You may also return the form by mail to P.O. Box 67, Worton, MD, 21678, by fax to 410-778-4602, or by email to [info@KentParksAndRec.org](mailto:info@KentParksAndRec.org).

*\* Participants under 12 years of age should complete this form with the assistance of a parent or guardian.*

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Name of Program

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Date(s) of Program

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Location

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Instructor/Lead Staff

1. How did you find out about this program?

Newspaper    Flyer    Website    Friend or Family Member    Facebook    Other: \_\_\_\_\_

2. How would you rate the following on a scale of 1 to 4 (1 being poor and 4 being excellent)

**Program**

	Poor	Fair	Good	Excellent
- Registration Process?	1	2	3	4
- Program Day(s), Date(s), Time(s), and Location?	1	2	3	4
- Overall organization of the program?	1	2	3	4
- Value of program for the price?	1	2	3	4
- Did the program meet your expectations?	1	2	3	4
- Overall enjoyment of the program?	1	2	3	4

**Instructor(s) and Staff**

- Professionalism of the Instructor/Lead Staff?	1	2	3	4
- Professionalism of Staff?	1	2	3	4
- Communication from Instructor?	1	2	3	4
- Communication from Staff?	1	2	3	4
- Knowledge level of Instructor?	1	2	3	4
- Knowledge level of Staff?	1	2	3	4
- Instructor/Participant ratio?	1	2	3	4

3. Would you recommend this program to someone else?    Yes    No

If no, why not? \_\_\_\_\_

4. What other programs/offerings would you like to see offered? \_\_\_\_\_

5. Do you have any other suggestions or comments? \_\_\_\_\_

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